



Specialty Foods in 2017:
What's Selling,
Who Is Buying and Why

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Specialty Foods in 2017: What's Selling, Who Is Buying and Why, California Olive Oil Council, March 11, 2017



An Insider's Look at the Future

- Specialty food sales in 2016 topped \$127.4 billion
- Nearly 22% of specialty food sales are in foodservice
- Online sales took market share away from brick-and-mortar in 2016
- Grocery accounts for 61% of specialty food sales

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An Insider's Look at the Future

- Sustainable is becoming a more important product claim for specialty food manufacturers
- Sales of oils and vinegars increased by 19.6% between 2014 and 2016
- Oils and vinegars became a \$1 billion-plus category in 2016

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Market Recap: \$120.5 Billion in 2015

TOTAL U.S. SALES OF SPECIALTY FOOD	
	2015 \$ Million
Retail Channels*	\$93,982
Foodservice	\$26,508
Total	\$120,490

Source: Mintel/SPINS/IRI

SHARE OF U.S. SALES OF SPECIALTY FOOD

RETAIL	78%
FOODSERVICE	22%

Retail sales of specialty foods in the U.S. grew 19.7% between 2015 and 2016.

*Includes sales from retail, specialty, and S&B outlets as well as an estimate for specialty food peripherals (PLU or random-weight specialty items sold in Bakery, Deli, Meat, and Seafood) sold in these outlets. In addition, these figures exclude estimated specialty food sales from Trader Joe's and Whole Foods Market.

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Retail channel sales breakdown

SPECIALTY FOOD SALES BY RETAIL CHANNEL			
	2015 \$ Million	% Share	% Change 2013 - 2015
Mainstream Stores*	\$45,850	81.7	19.0
Specialty Food Stores	\$6,226	11.1	20.2
Natural Food Stores	\$4,024	7.2	19.5
Total	\$56,100	100.0	19.2

Source: Mintel/SPINS/IRI

*M&LO or Multi Outlet, which is representative of following channels: Total U.S. Grocery Stores, Total U.S. Drug, Total Warehouse, Total Military, and Total. Does not include sales through Whole Foods Market or Trader Joe's. Does not include private label sales or random weight (PLU) items.

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Largest product segments

RETAIL SALES OF SPECIALTY FOOD: TOP 10 CATEGORIES

	2015 \$ Sales	% Share	Change 2015 - 2014
1 Cheese and Cheese Alternatives	\$4,312	7.7	14.7
2 Frozen and Refrigerated Meat, Poultry, and Seafood	\$3,431	6.5	23.1
3 Chips, Pretzels, and Snacks	\$3,448	6.1	22.3
4 Coffee, Coffee Substitutes, and Cocoa (non-RTD)	\$3,383	6.7	17.3
5 Bread and Baked Goods	\$2,578	4.6	14.7
6 Candy and Individual Snacks	\$2,360	3.9	21.4
7 Frozen Lunch and Dinner Entrees	\$1,891	3.4	21.4
8 Condiments, Dressings, and Marinades	\$1,862	3.3	10.4
9 Yogurt and Kefir	\$1,819	3.2	27.6
10 Refrigerated Entrees and Prepared Meals	\$1,743	3.1	34.5

Highest penetration of all food sales: Top 10 segments

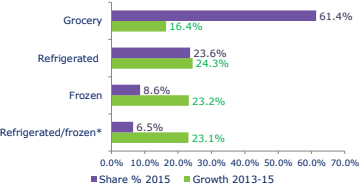
14.1% Specialty food's market share in the total retail food market in 2015

	2015 Specialty Share of All Sales %
Refrigerated Meat Alternatives	93.4
Tofu	79.7
Refrigerated Salsas and Dips	57.4
Tea (non-RTD)	51.5
Refrigerated Condiments	46.8
Energy Bars and Gels	44.9
Refrigerated Pasta and Pizza Sauces	44.6
Refrigerated Pasta	43.5
Refrigerated Non-Dairy Beverages	40.0
Beans, Grains, and Rice	35.1

Sales growth vs. all food:
Top 10 segments

	Specialty Market % Change 2013 - 2015	Total Market % Change 2013 - 2015	Variance % Points
Refrigerated RTD Tea and Coffee	262.2	29.6	232.6
Eggs	218.2	35.4	182.8
Jerky and Other Meat Snacks	68.4	21.2	47.2
Refrigerated Pasta	58.3	14.4	43.8
Refrigerated Pasta and Pizza Sauces	51.3	7.6	43.7
Water	51.4	14.8	36.6
Rice Cakes	35.1	0.9	34.1
Refrigerated Juices and Functional Beverages	36.8	2.9	34.0
Frozen Meat Alternatives	36.0	3.9	32.1
Other Dairy and Alternatives	38.5	7.1	31.4

Share of specialty food sales by department



Manufacturers

2015-AT-A-GLANCE

Mean Annual Sales	\$2,843,750	Own Manufacturing Facility	50%
Mean # of SKUs	32	Co-Pack for Other Manufacturers	41%
Largest Share of Total Expenses:		Co-Pack Private Labels for Retailers	57%
	Raw Materials		
Mean Net Profit	19%		
Mean # of Staff	24 Full-time		
	22 Part-time		

Source: Mintel

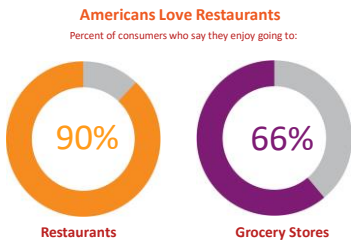
Manufacturer: "Food Away From Home"

50% of specialty food manufacturers sold to foodservice in 2015

THE MANUFACTURER VIEWPOINT: FOODSERVICE CHANNEL SALES GROWTH

	2015 %
Institutions (e.g., schools, universities, hotels)	23
Fine-Dining Restaurants	19
Travel-Related (e.g., airports, airlines, trains and stations, cruise ships)	19
Fast-Casual Restaurants (e.g., Chipotle, Panera Bread)	9
Full-Service Casual Restaurants (e.g., Chili's, Applebee's, etc.)	9
Food Trucks	0
Other	21

Source: Mintel



Source: National Restaurant Association, 2015

Top 5 States:
Restaurant Sales 2015

	\$ Billion
California	\$72.3
Texas	44.5
Florida	36.4
New York	35.8
Illinois	23.0

Source: National Restaurant Association, 2015

MANUFACTURER SALES BY CHANNEL

	2015 Share of Total Sales Mean %
Distributors—Retail	36
Direct to Retail	33
Direct to Consumer	12
Distributors—Foodservice	8
Direct to Foodservice	5
Other	6

Source: Mintel

SALES COMES FROM:
PRODUCTS YOU SELL ONLY TO THE FOODSERVICE CHANNEL
44%
PRODUCTS YOU ALSO SELL TO RETAIL
51%
INGREDIENTS YOU SELL TO FOODSERVICE
5%

PRODUCT INNOVATION MANUFACTURER PLANS FOR 2016

Gluten-Free	52
Non-GMO*	49
Convenient/Easy to Prepare	46
Indulgent	32
Functional	29
Allergen-Free (dairy, nut, soy, etc.)	26
Organic*	26
Portable	26
Low/No/Reduced Sugar*	24
Less Indulgent and More Healthful	21
High Protein	9
Other	18

* New in 2016
Results add up to more than 100 percent because multiple answers are accepted.
Source: Mintel



Retailers

2015-AT-A-GLANCE

Average Store Size	6,014 square feet
Mean # of SKUs	2,077
Mean Annual Sales	\$3,990,811
Average Transaction Size	\$34
Average Inventory Value	\$181,134
Mean # of Suppliers	66

Source: Mintel

DOLLAR SALES CHANGE IN THE PAST YEAR

	2015 %
Up 30% or More	1
Up 20 - 29%	7
Up 10 - 19%	20
Up 6 - 9%	13
Up 1 - 5%	27
Unchanged	17
Down 1 - 5%	7
Down 6 - 9%	3
Down 10 - 19%	5
Down 20 - 29%	0
Down 30% or More	0

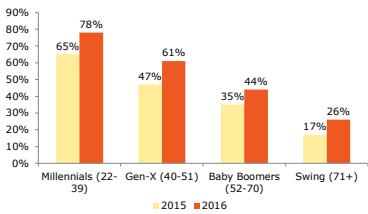
Source: Mintel

The Core SF Consumer: Key Demographics



The core specialty food consumer: Young, curious, values oriented

Purchase Likelihood



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Millennials



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Gen X



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Boomers



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Branding and Service—Generational Preferences

- **Millennials**
 - Want retail staff to educate them about specialty foods
 - Most likely consumer group to ask about recipes and preparation techniques
 - A company's values matter just as much as its products
- **Gen X**
 - Personal connections with retailers are important
 - Like to hear the story/heritage behind the stores where they shop
 - Like to shop where they know the owners
- **Baby Boomers**
 - Like to shop where employees have product knowledge
 - Want to shop where they agree with the company's values or philosophy

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Purchases by Generation—What's Next

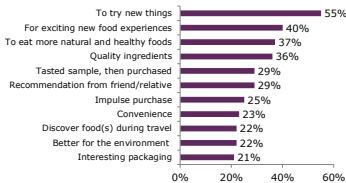
- Millennials**
 - Ready-to-drink nutritional beverages
 - Vegetarian or vegan meat
 - Foods made with alternative protein
- Gen Xers**
 - Nose-to-tail or root-to-stalk foods
 - Raw foods
 - Foods that are free of common allergens
- Boomers**
 - High-protein snacks (salty or sweet)
 - Kale and other vegetable-based snacks
 - Seasonal foods



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Why Do SF Consumers Buy Specialty Foods?

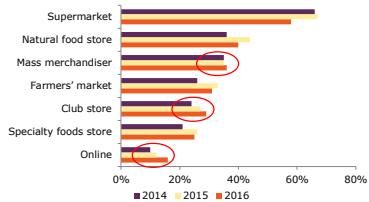


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Where SF Consumers Shop

Top retailers where specialty foods are purchased 2014-2016



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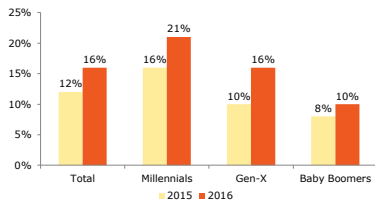
How Much SF Consumers Spend



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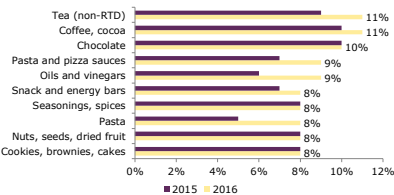
Specialty Food Online Purchases by Generation



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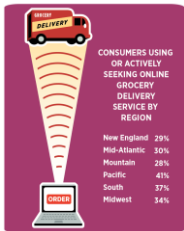
Online Specialty Food Purchases (Top 10)



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Online Shopping and Delivery



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Positioning Claims of Importance

MEAN PERCENTAGE SPENT ON SPECIAL-INTEREST CATEGORIES

Base: Internet users aged 18+ who have purchased any specialty foods in the past six months and any of these types of foods.

	Total	Millennials	Gen-X	Boomers
	1,292	614	287	258
All natural	34%	36%	35%	30%
Non-GMO	29%	29%	31%	28%
Organic	29%	31%	30%	26%
Artisanal	26%	31%	35%	19%
Ethical	24%	25%	26%	20%
Eco-friendly	23%	24%	25%	18%
Gluten-free	23%	26%	24%	20%
Locally-sourced	23%	23%	26%	20%
Sustainable	23%	24%	23%	20%
Fair trade	22%	25%	19%	19%
Kosher/halal	19%	21%	17%	14%

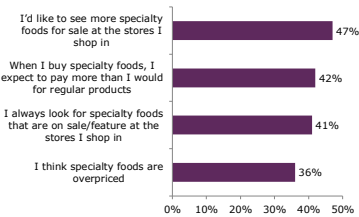
Results represent mean percent of specialty foods for each positioning claim. Data do not sum to 100. Young Generation not included due to very small sample size. Source: Nielsen.



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Price Sensitivity and Preferences



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The Future of Specialty Foods

- Center-store is alive and well
- Fresh segments are road to growth
- Foodservice is ticket to incremental sales
- The dilemma of allergen-free specialty food

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The Future of Specialty Foods

- Manufacturers will up their direct-to-consumer game
- There will be expansion on all fronts (distribution in retail, innovation, foodservice)
- Natural/ethical is the new norm in specialty

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The Future of Specialty Foods

- The "mature" specialty food market still has a lot of upside opportunity
- The top ten segments dominate the market in sales and growth
- Center-store is essential to this market, but fresh is where the growth lies
- Channel strategy should center on conventional markets for sales, and natural/specialty stores for growth

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